



The Topeka Housing Authority Open Positions

An Equal Employment Opportunity Employer

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THA Employment Opportunities Open to the Public:

(Click the below box to take you to the job description)



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Job Title:	LEASING SPECIALIST	Hourly Rate:	\$16.00 - \$18.00
Start Date:	Immediately Hours: 40 hours per week Monday through Friday FULL TIME PERMANENT	Reports To:	THMS Property Manager
Department:	THMS	HR Contact:	Aubrey Coufal
Applications:	Email: acoufal@tha.gov Fax: 785-357-2648 Mail: 2010 SE California Ave. Topeka, KS 66607	Submit an Electronic Application:	Topeka Housing Authority Employment Application
Job Description:			

I. THA'S VISION

Successfully provide quality, accessible, affordable housing. Success is defined as: putting applicants, tenants, and participants first; market competitiveness; and, financial strength and integrity.

II. TASKS

This staff member will perform the Leasing Specialist tasks described below in a combination to be reviewed and agreed on at least annually.

A. Program Operations

Maintain necessary records and files. Make referrals to appropriate sources of service and assistance. Schedule activities for self. Assist in interviewing new applicants seeking affordable housing. Schedule appointment for showings and other leasing related activities. Process and complete move-in and lease termination documentation. Assist THA Management as well as THMS staff.

B. Marketing

Evaluate the local rental market for trends and patterns that can be leveraged to increase leasing activity. Continually assess THMS's marketing strategy to determine effectiveness and develop a strategy to target underserved demographics. Establish and maintain the relationships with entities that develop through the implementation of the marketing strategy.

C. Assist persons who inquire about THMS programs and initiatives

Greet and assist persons who come to the office and respond to persons who call or email. Provide needed information and direct persons to appropriate sources of internal and outside assistance.

D. Lease Enforcement/Criminal Activity

Investigate and document lease compliance problems relating to criminal activity. Whenever possible, resolve lease enforcement problems before they become a matter of formal lease enforcement efforts. Provide input for lease violations. Provide input and testimony for legal and administrative proceedings. Enforce lease violation remedies.

E. Lease Enforcement/Other than Criminal Activity

Investigate and document lease compliance problems relating to rules violations, health and safety issues, bar and ban violations, boarders and lodgers, and related matters. Whenever possible, resolve lease enforcement problems before they become a matter of formal lease enforcement efforts. Provide input for

Leasing Specialist Position Description

lease violation decisions. Provide input and testimony for legal and administrative proceedings. Enforce lease violation remedies.

F. Other duties as assigned

Perform other duties of a similar level of responsibility and complexity as assigned.

IV. KEY TRAITS

- A. Ability to learn, absorb, process and apply information
- B. Listening and oral communication skills
- C. Sound academic skills---reading, writing, computation
- D. Adaptability, creative thinking and problem solving, openness to change
- E. Self-management, self-esteem, goal orientation
- F. "Big picture" view of the organization; leadership skills; ability to organize and motivate oneself and others
- G. Effective in/with groups; interpersonal, negotiation, and teamwork skills
- H. Attendance & Punctuality
- I. Resilient---view failure is an opportunity for emotional and technical growth

V. KNOWLEDGE

- A. Affordable housing laws, regulations, and internal policies
- B. Other program laws, regulations, and internal policies as assigned
- C. Tenant/landlord rights and responsibilities
- D. Standard office computer software programs

VI. SKILLS

- A. Apply/direct the application of Program laws, regulations, policies
- B. Effective customer service for a diverse population
- C. Use specialized software programs
- D. Successfully interact with elected and appointed officials, landlords and human/social service agency staff
- E. Train and motivate team members

VII. PHYSICAL REQUIREMENTS

- A. Bend, reach for, and handle the contents of file folders
- B. Attend, prepare facilities, and participate in meetings
- C. Use a computer/computer keyboard for extended period

VIII. EDUCATION, SPECIAL LICENSES/CERTIFICATES

- A. Valid Kansas Class C Drivers license
- B. Specialized certification as assigned
- C. High school diploma or equivalent required. Some college or advanced office/clerical training preferred
(Note: work experience can be substituted for education on a year for year basis.)

IX. EXPERIENCE

- A. Two years of housing/human service program experience preferred

X. SUPERVISORY RESPONSIBILITY

None